

# **Binley Village and Ernesford Grange Neighbourhood Plan**

**For more information about this plan please  
contact:**

## **Area Co-ordination South East**

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## Background

Binley Village and Ernesford Grange Neighbourhood Plan is the result of a partnership between local residents and service providers. It forms part of the City Council's contribution to the Coventry Community Plan and Coventry's vision to:

***'Bring together the resources, energy and creativity of key organisations, groups, communities and people to work to meet the economic, social and environmental needs of the City of Coventry and the health and wellbeing of its people'***

This is one of 28 neighbourhood plans being prepared in the city by Coventry City Council's Area Coordination service. These plans aim to support communities who are in greatest need of access to services in order to improve the South East Wardens Scheme for all residents, community groups and businesses in the city's priority neighbourhoods. Each has a three year life-span and their effectiveness will be evaluated against Government priorities to:

***'Tackle conditions in this country's poorest neighbourhoods by sharing common goals to lower worklessness and crime, and to improve educational attainment, job opportunities, health, the environment and housing'***

### ***Neighbourhood Renewal Unit 2001***

Central to the neighbourhood planning process is the recognition that people who live and work in the locality are best placed to identify the problems their communities face and to provide constructive solutions to these.

Therefore, actions in the Plan are based on consultation with residents and locally based organisations and services from the community, faith, voluntary and statutory sectors.

It follows that residents will be fully involved in shaping, supporting and evaluating the delivery of actions in the Plan because *it is their Plan for their neighbourhood.*

As this plan forms part of the focus of the Coventry Community Plan it will also be evaluated against government floor targets for measuring the effectiveness of regeneration and renewal in priority neighbourhoods and communities. The Coventry Partnership\*, a multi agency and community partnership responsible for delivering the Community Plan, will work with local communities to address specific issues identified in neighbourhood plans. The work of the Partnership will focus around the key themes of Jobs and the Local Economy, Health and Wellbeing,

Environment, Community Safety, Equalities and Communities, Learning and Training, Housing, and Transport.

\*Also known as 'The Local Strategic Partnership or LSP'

Delivery of Neighbourhood Plans is also a key priority in Coventry City Council's Corporate Plan:

***'We want to work in partnership to deliver the Coventry Community Plan' ...(and) 'narrow the gap between our most deprived communities and the better off'***

Together with residents and local stakeholders, Coventry City Council and The Coventry Partnership will work with communities to oversee neighbourhood renewal and to make sure that the Binley and Ernesford Grange Neighbourhood Plan is delivered.

### A Priority Neighbourhood – some facts

Binley and Ernesford Grange sits within the Binley and Willenhall electoral ward, located in South-East Coventry. The Index of Multiple Deprivation 2000 (National Statistics Office) ranks the ward within the 10% most disadvantaged in England.

Statistical data and the accounts of residents show that the communities at Binley Village, Binley Little Wood and the Four Closes face particular challenges. (See Appendix 1 listing Neighbourhood figures against City averages).

## Achievements

In recent years some progress has been made in the area to:

- Respond to anti social behaviour
- Improve street cleaning services
- Provide new recreational amenities and activities for children and young people
- Develop the John White Community Centre project
- Provide greater access to learning and training opportunities
- Introduce traffic calming measures
- Tackle crime and fear of crime
- Establish a multi agency and community Task Team at the Four Closes to tackle local issues and develop a Four Closes Action Plan\*

Many organisations and residents have contributed to these achievements, and they are too numerous to list here, but amongst them are John White's Community Centre Committee, Ernesford Grange Residents Association, the Tuesday Club, Coventry City Council, West Midlands Police, Whitefriars Housing Company, Touchstones and other Registered Social Landlords, The Four Closes Task Team, Willenhall Education, Employment and Training Centre, Willenhall Advice Centre, Sure Start, The South East Wardens Scheme Project, Coventry YMCA, Connexions, local Schools, Youth Groups and Faith organisations. The ward also benefits from the active participation of Ward Councillors and the South East Area Forum who take a hands on approach to supporting residents and service providers. This plan will build on these achievements by developing further partnership work to secure mainstream and external funding and resources to improve services and deliver lasting economic, social and environmental benefits for residents of Binley and Ernesford Grange

## Consulting with the Community

The actions included in this plan are firmly grounded in needs identified by local people during community consultation and prioritising events. In Binley and Ernesford Grange this data includes:

- A survey involving 937 residents commissioned by St Bartholomew's Church and conducted via two local schools
- A feasibility study undertaken by St Bartholomew's Church to inform business planning for the John White Community Centre
- Results from two community conference events organised by Area Coordination that included visioning exercises to establish needs and priorities
- A quality of life survey of local residents views

(Data available from Area Co-ordination)

During these consultations, local people identified many problems that affect the day to day South East Wardens Scheme of residents in their communities, and suggested constructive ways to help address these. The richness of their contributions is illustrated in the following section that collates their views and aspirations for the neighbourhood.

## Local Voices and Local Priorities

Most people shared concerns about crime and safety. Vehicle crime and arson, vandalism, assault, and theft are problems that people want dealt with. Many are afraid of being out alone at night and fear that the sale and use of illicit drugs and alcohol is increasing. People want to see more Neighbourhood Watch groups set up, coupled to rapid response policing and the wider use of tenancy enforcement. There is a real fear of problem families and a perception that trying to challenge criminal behaviour leads to individuals being singled out by vigilantes. More recently, the relocation of the South East Wardens Scheme Project to the Four Closes has given people a strong sense that the area is safer.

There is a recognition that most anti social behaviour is fuelled by boredom and substance misuse and that the answer to this is to provide more leisure and learning opportunities for young people and to stamp out easy access to drugs and drink. Residents also think that the community should be stronger in standing together to say 'no' to behaviours and activity that undermines the neighbourhood but want back up help to achieve this.

People want more support for parents to help them learn about setting boundaries for their children and cope with raising a family. More information about parenting courses for families with small children and those with teenagers would help, and people who opt to attend these should be valued as caring parents. People also recognise that children need safe places to play and learn and want to see more parents, children and young people's clubs and activities, especially during school holidays.

Residents hope to build a stronger sense of community spirit and want opportunities for neighbours to get together more often. Ideas include running fun days and community activities and setting up more community and tenants groups. One difficulty people face is the lack of accessible venues as a focal point for community initiatives. Some want social housing to be released for this purpose and all are eager for the John White Community Centre to open its doors.

Unemployment and the lack of decently paid jobs is an issue as many people feel trapped living on low incomes struggling to make ends meet, few have disposable income to enjoy luxuries. More help with skills training and information about job opportunities should be made available locally plus access to affordable childcare. Subsidised transport to take people to training centres at nearby neighbourhoods and into services based in the city centre would help. Again the John White Centre is seen as part of the answer as it plans to be a major training provider in the heart of the neighbourhood.

The local environment is a concern and many residents are fed up with people who fly tip and dump rubbish and litter. Owners who allow their dogs to foul without cleaning up afterwards come in for stiff criticism because of the risk of infection this causes to children. Unkempt gardens also make the area look uncared for and add to a sense of 'why bother'.

While it is recognised that some residents should be more responsible, there is a view that maintenance and support services also need to improve to crack the problem. Overgrown trees, shrubs and grass that add to the decline of the neighbourhood need to be sorted out and help should be provided for residents who are too frail to manage their gardens. Stepping up street cleaning is requested along with taking action against those who persistently dump waste in gardens, streets and green spaces. More litterbins could be installed and campaigns to increase ownership of the environment would help. The Clean Streets rapid removal service is highly valued but residents think this is only part of the answer.

Open spaces need be enhanced with plenty of amenities for sports and other physical activities as well as quiet, landscaped areas for those who want to simply enjoy the outdoors. High quality maintenance is a must and small communal spaces in housing estates should be refurbished.

Health and well being are priorities and help to stop smoking, take more exercise and eat healthier diets were viewed as positives. Suggestions to achieve this include walking groups, 'stop smoking together' sessions, breakfast and lunch clubs, cookery sessions and other health awareness initiatives and campaigns. Access to health facilities, including preventative and complementary therapies and screening services are needed and residents want better information about what is available to them. Within this, residents think there should be better services for older people to help them retain good health and to provide additional support when required.

Residents are keen to be involved in shaping and evaluating services and want active involvement in partnership groups and meetings to tackle problems and plan improvements in their neighbourhood. Suggestions include establishing locally based community and service provider groups and organising trips to other towns and cities to find out how residents there have cracked local issues so that this learning can be used to benefit developments at Binley and Ernesford Grange.

This data stands as a testament to the people of Binley and Ernesford Grange because it shows that residents of all ages care about their neighbourhood and are prepared to commit their time and energy to work with others to achieve lasting change and build a safe, secure and thriving community. The following sections lists the actions that residents have agreed respond to the concerns they have raised and the solutions they propose.

# Binley and Ernesford Grange Neighbourhood Plan

## The Actions

The actions are listed in tables below and each table is titled to show the theme area the actions in it address. The actions are listed in three categories to illustrate if they are:

- Agreed and funded and are in progress – these are actions that service providers have committed to deliver
- Agreed and in need of resource – providers have agreed the action needs to happen and they have committed to seek resource to achieve this during the lifetime of the plan
- Under investigation – actions where further detailed work is needed to secure the commitment of service providers and/or locate resource

As well as categorising the actions the tables show the senior partners and agencies responsible for ensuring actions are progressed, a list of lead organisations involved in delivery, how the action links to Coventry City Council's Corporate Plan and other service plans and strategies, and how the action contributes to the Coventry Community Plan.

The actions also incorporate the Four Closes Action Plan prepared by the Four Closes Task Team and a detailed copy of these community specific actions is enclosed in this document is found in appendix 2.

Residents at Binley and Ernesford Grange will be invited to regularly track progress and to review the plan on an annual basis. They may decide to suggest actions that need to be added, or removed, to respond to changing circumstances or needs in their community.

Accountability to the Coventry Partnership and the City Council will be achieved through performance management systems and political scrutiny will be conducted through the South East Area Forum who will be presented with six monthly reports compiled by Area Coordination.

# Binley and Ernesford Grange Neighbourhood Plan Action Summary

Updated: 29-03-04

Key: EN – Environmental, H – Health, CS- Crime & Community Safety, SE – Social & Economic

No	Action HEALTH	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
H1	Using existing data, map health needs and develop a Strategy and a tailored to need South East Health Action Plan to tackle health inequality	ACSE – HAG lead, see below <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Area Co-ordination Health Action Group (HAG)	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed and resourced
H2	Reduce smoking related illness and low birth weight by delivering smoking cessation services and support in the neighbourhood	ACSE – HAG lead, see below <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust HAG	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed and resourced
H3	Deploy Health Improvement resource to develop and support programmes and initiatives focussed on well being and health promotion that link to local health needs and action identified in the South East Health Action Plan	ACSE – HAG lead, see below <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust HAG	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed and resourced
H4	Provide support and advice to families and children about safety to reduce emergency child admissions to hospital	ACSE – HAG lead & Sure Start, Sue Webster <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Sure Start HAG	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed and resourced
H5	Encourage healthy eating habits by promoting the Fruit in Schools campaign	Community Nutritionist Dawn Swan <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Health Promotion Unit HAG Local Schools	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed and resourced

<b>No</b>	<b>Action HEALTH</b>	<b>ACSE Lead/Link &amp; Strategic Partner</b>	<b>Lead Agency/ies</b>	<b>Link Coventry Community Plan/CCC Corporate Plan</b>	<b>Links Other Plans/ PSA Targets</b>	<b>Status</b>
H6	Support and resource the provision of breakfast clubs for school age children and their families	ACSE – HAG lead Community Nutritionist Dawn Swan  <b>PCT Locality Manager Gerry Murphy</b>	Health Action Group Health Development Unit Early Years Dev Team C-Bed Local Schools	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed, resourced and in progress
H7	Encourage healthy eating by actively promoting the 'Five a Day' fruit and vegetable scheme in the community	Community Nutritionist Dawn Swan  <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Health Development Unit 5 A Day Project	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed and resourced
H8	Reduce the level of teenage pregnancy and sustain advice and support programmes and services aimed at young parents	HAG lead, Sure Start, Sue Webster <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust- Teenage Pregnancy Strategy Team Sure Start South East	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy  Coventry Teenage Pregnancy Strategy	Agreed and resourced
H9	Develop action to lift resident and stakeholder engagement in the South East Health Action Group and other forums where they can shape and influence health services and initiatives, such as Patient Panels	Community Nutritionist Dawn Swan  <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust SE Health Action Group Health Promotion Unit	CCP: Health & Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT: Tackling Health Inequalities Strategy	Agreed and resourced

No	Action CRIME & COMMUNITY SAFETY	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
CS1	Revise and develop a South East Crime Reduction Strategy and Action Plan to tackle crime and the fear of crime	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP: Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Crime and Disorder Reduction Strategy  West Midlands Policing Plan	Agreed and resourced
CS2	Sustain action to build community confidence and ability to report crime and nuisance	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP: Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Crime and Disorder Reduction Strategy  West Midlands Policing Plan	Agreed and resourced
CS3	Reduce domestic burglary and repeat burglary by identifying vulnerable properties and providing home security advice and equipment	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP: Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Crime and Disorder Reduction Strategy  West Midlands Policing Plan	Agreed and resourced

No	Action CRIME & COMMUNITY SAFETY	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
CS4	Work with residents to establish Neighbourhood Watch Schemes	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP Chris Duffield</b>	West Midlands Police: Community Safety Bureau, Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Crime and Disorder Reduction Strategy  West Midlands Policing Plan	Agreed and resourced
CS5	Sustain the provision of Neighbourhood Wardens in the neighbourhood	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP Chris Duffield</b>	West Midlands Police Community Safety Team South East Wardens Scheme Project Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Crime and Disorder Reduction Strategy  West Midlands Policing Plan	Agreed and resourced
CS6	Promote public awareness of support services and reporting centres for victims of domestic violence	CSO: Beverley Massey  <b>Area Coordinator WMP Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group South East Wardens Scheme	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Crime and Disorder Reduction Strategy	Agreed and resourced
CS7	Support and resource multi agency and community led diversionary schemes for children and young people	CSO: Beverley Massey  <b>Area Coordinator WMP Chris Duffield</b>	West Midlands Police Community Safety Team Community Safety Theme Group Young People's Group	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Crime and Disorder Reduction Strategy	Agreed, resourced and in progress

No	Action <b>CRIME &amp; COMMUNITY SAFETY</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
CS8	Develop the Safer Estates function and implement action identified in the Crime Reduction Strategy Action Plan to design out crime	CSO Beverley Massey Insp. Andy Roughton  <b>WMP Chris Duffield</b> <b>Whitefriars Eamon Lynch</b>	West Midlands Police Community Safety Team Whitefriars Coventry Consortium Social Landlords	CCP: Community Safety CP: Reduce Crime and Fear of Crime	Whitefriars Business Plan  Crime and Disorder Reduction Strategy	Agreed and resourced

No	Action <b>SOCIAL &amp; ECONOMIC: Young People</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE1	Together with young people, sustain and further develop youth programmes designed to support personal and social development	East District Youth Service Manager: Howard Day <b>Education: Brian Parker</b>	East District Youth Service Young People's Sub Group Culture & Leisure Service Community Safety Team	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Coventry Youth Service Annual Plan Area Coordination Operational Plan	Agreed and resourced
SE2	Increase participation in the SRB5 Youth Block Grant Scheme to stimulate young people's participation in providing activities, training and projects for themselves and other young people	Area Co-ordinator  <b>Education: Brian Parker</b>	East District Youth Service Area Co-ordination Young People's Sub Group	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Coventry Youth Service Annual Plan Area Coordination Operational Plan	Agreed and resourced
SE3	Map existing youth services and projects and develop a strategy and action to plug gaps and to join up the work of statutory, voluntary and community based service providers	East District Youth Service Manager: Howard Day <b>Education: Brian Parker</b>	East District Youth Service CDD: Culture & Leisure Coventry Voluntary Youth Services Council Young People's Sub Group Community Safety Team	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Coventry Youth Service Annual Plan Area Coordination Operational Plan	Agreed and resourced

No	Action <b>SOCIAL &amp; ECONOMIC: Young People</b>	ACSE Lead/Link Officer & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status (as currently listed)
SE4	Sustain existing, and extend, sexual health and substance awareness advice and support services aimed at young people	East District Youth Service Manager: Howard Day <b>Education: Brian Parker &amp; P Gerry Murphy</b>	East District Youth Service Primary Care Trust Young People's Sub Group Community Safety Team Discovery, Shadow, Drug and Alcohol Action Team, Connexions, Teenage Pregnancy Strategy Team	CCP: Health and Wellbeing CP: Maintain and develop excellent education in our city	PCT: Coventry Tackling Health Inequalities Plan Teenage Pregnancy Strategy Coventry Youth Service Annual Plan	Agreed and resourced
SE5	Sustain and widen engagement in local Youth Forums and encourage links with the City Youth Forum and other routes to democratic participation for young people	East District Youth Service Manager: Howard Day <b>Education: Brian Parker</b>	Youth Service Democracy Project Young People's Sub Group	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Coventry Youth Service Annual Plan	Agreed and resourced
SE6	Through Connexions and other services, sustain and develop training and support to help young people reach their educational potential and to plan meaningful post school training and careers options	East District Youth Service Manager: Howard Day <b>Education: Brian Parker WEETC: Kate Lee</b>	Youth Service Connexions WEETC Schools	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Connexions Business Plan Coventry Youth Service Annual Plan	Agreed and resourced
SE7	Audit existing provision, consult young people, develop an action plan and deliver a tailored sports and leisure programme, including training and coaching if appropriate, for young people	Area Coordinator Area Renewal: Richard Middleton  <b>CDD: Martin Bullock</b>	CDD: Culture & Leisure/Sports Development Community Safety Team Young People's Sub Group	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Culture and Leisure Strategy Coventry Youth Service Annual Plan	Under Investigation

No	Action <b>SOCIAL &amp; ECONOMIC: Young People</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE8	Assess feasibility of establishing a multi agency and community led youth building resource at the Four Closes, Ernesford Grange	Area Coordinator Area Renewal: Richard Middleton  <b>CDD: Martin Bullock Education: Brian Parker</b>	Area Coordination Property Assets Youth Service YMCA South East Wardens Scheme	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan	Under investigation

No	Action <b>SOCIAL AND ECONOMIC Children &amp; Families</b>	ACSE Lead/Link Officer & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE9	Establish a strategic planning group to co-ordinate and support delivery of a children and families strategy and action plan in relation to service needs identified by residents and stakeholders. Sustain existing provision and retain a central focus on linking services for vulnerable children and families	East District Children & Families Service: Chris Ashton. Social Services: Lynda Bull <b>Social Services: Alan Torrance Education: Brian Parker PCT: Gerry Murphy</b>	Social Services: Early Years Dev. Team Children & Families Service Primary Care Trust Sure Start Family Partnership Schools WEETC Area Coordination	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan Area Coordination Operational Plan	Under investigation
SE10	Develop a South East Children's Network where residents, children and service providers can shape and influence the provision of children and family services and initiatives provided via the children and families action plan	East District Children and Families Manager: Chris Ashton Social Services: Linda Bull <b>Education: Brian Parker Social Services: Alan Torrance</b>	Children & Families Service Social Services Area Co-ordination	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan Area Coordination Operational Plan	Agreed and in need of resource

No	Action <b>SOCIAL AND ECONOMIC Children &amp; Families</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE11	Support, develop, resource and sustain community and voluntary sector led initiatives and services aimed at providing services and activities for children, such as music, dance, arts and sport	East District Children & Families Service: Chris Ashton. Area Coordinator <b>Education: Brian Parker</b>	Children and Families Service Area Coordination East Voluntary Sector Forum YMCA Sure Start Family Partnership South East Wardens Scheme	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan Culture and Leisure Strategy	Agreed and in need of resource
SE12	Sustain the summer play scheme programme	East District Children & Families Service: Chris Ashton. <b>Education: Brian Parker</b>	Children & Families Service Schools	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan	Agreed and resourced
SE13	Develop action to provide a structured programme of sports development opportunities aimed at children	Area Renewal: Richard Middleton <b>CDD: Martin Bullock Education: Brian Parker</b>	Culture & Leisure	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Culture and Leisure Strategy Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan	Under investigation
SE14	Assess the feasibility of locating safe play areas for children under 4 in Binley and Ernesford Grange	Area Renewal: Richard Middleton <b>CDD: Martin Bullock</b>	Culture & Leisure Sure Start	CCP: Learning and Training CP: Achieve the goals of local neighbourhoods and communities and improve the city centre	Vibrant City Centre and Flourishing Neighbourhoods Plan Culture and Leisure Strategy	Under investigation

No	Action <b>SOCIAL &amp; ECONOMIC Communities</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE15	Support new and existing community and residents organisations by working with them to develop capacity building strategies and action plans that support their people, skills, projects and organisational development and sustainability	Area Coordinator  <b>Area Coordination</b>	Area Coordination WEETC Coventry Voluntary Services Council Coventry Partnership Adult Education Service	CCP:Equalities and Communities CP: Work in partnership to deliver the Coventry Community Plan	Area Coordination Operational Plan	Agreed and resourced
SE16	Establish, sustain and widen resident engagement in the 'Four Closes Task Team' multi agency and community partnership and work with this group to shape and evaluate neighbourhood planning, service delivery and renewal. Provide high level capacity building support for residents and groups wishing to participate.	Area Coordinator Whitefriars: Terry Rollings  <b>Whitefriars: Eamon Lynch Area Coordination</b>	Whitefriars Area Coordination Area Renewal City Services Youth Service South East Warden Scheme	CCP:Equalities and Communities CP: Work in partnership to deliver the Coventry Community Plan	Area Coordination Operational Plan Whitefriars Business Plan	Agreed and resourced
SE17	Support the development of active resident involvement in Whitefriars Customer Involvement initiatives and opportunities such as the Neighbourhood Improvement Scheme and Voices of Whitefriars initiative	Area Coordinator Whitefriars: Terry Rollings <b>Whitefriars: Eamon Lynch</b>	Whitefriars Area Coordination Four Closes Task Team	CCP: Housing CP: Work in partnership to deliver the Coventry Community Plan	Whitefriars Business Plan Whitefriars Customer Involvement Strategy Area Coordination Operational Plan	Agreed and resourced
SE18	Sustain the Whitefriars Home Improvement Programme	Area Coordinator Whitefriars: Terry Rollings  <b>Whitefriars: Eamon Lynch</b>	Whitefriars Four Closes Task Team	CCP: Housing CP: Work in partnership to deliver the Coventry Community Plan	Whitefriars Business Plan	Agreed and resourced

No	Action <b>SOCIAL &amp; ECONOMIC Communities</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE19	Assess feasibility of establishing a One Stop Shop service at Ernesford	Area Coordinator  <b>Area Coordination</b>	Area Coordination Four Closes Task Team Youth Service	CCP: Equalities and Communities CP: Modernise the Council to meet the changing needs of our customers	Area Coordination Operational Plan	Under investigation
SE20	Provide a high level of support to the John White Community Centre project and work in partnership with JWCC Committee to support resident involvement in shaping programme planning and service delivery at the Centre	Area Coordinator JWCC Project Manager: Cathy Birtha  <b>Area Coordination</b>	John White Community Centre Committee Area Coordination JWCC Officer Support Group Four Closes Task Team	CCP: Equalities and Communities CP: Achieve the goals of local neighbourhoods and improve the city centre	Area Coordination Operational Plan	Agreed and resourced
SE21	Provide capacity building support for residents wishing to establish and promote a South East Seniors Forum as a vehicle for shaping and developing lifelong learning, health promotion, welfare rights and benefit take up support and leisure activities and services for the 50+ age group. Once established encourage links to the Coventry Older People's Forum	Area Coordinator Coventry Older People's Forum rep: Irene Ison  <b>Area Coordinator Social Services: Alan Torrance Education: Brain Parker</b>	Coventry Older People's Forum Area Coordination Social Services East District Adult Education Service Primary Care Trust Age Concern	CCP: Equalities and Communities CP: Achieve the goals of local neighbourhoods and improve the city centre	Area Coordination Operational Plan Education and Libraries Directorate Plan Social Services Strategy for Older People Coventry Older People's Forum Plan	Under investigation
SE22	Develop a strategy and action to promote social cohesion by supporting Black and Minority Ethnic communities, including refugees and asylum seekers	Area Coordinator  <b>Area Coordination South East Voluntary Sector Council: Kate Lee Education: Brian Parker Social Services: Alan Torrance</b>	Area Coordination SE Voluntary Sector Forum Coventry Refugee Council Social Services Whitefriars Education Services	CCP: Equalities and Communities CP: Work in partnership to deliver the Coventry Community Plan	Equalities Strategy Area Coordination Operational Plan Social Services Education Plan	Agreed and in need of resource

No	Action <b>SOCIAL &amp; ECONOMIC Communities</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE23	Consult residents and develop a Neighbourhood Identity Programme at the Four Closes, Ernesford Grange. To include design of a neighbourhood logo and a street signage project	Area Renewal: Richard Middleton  <b>CDD Martin Bullock</b>	Area Renewal Four Closes Task Team Traffic Design Whitefriars Area Coordination	CCP: Environment CP: Achieve the goals of local neighbourhoods and improve the city centre	Vibrant City Centre and Flourishing Neighbourhoods Plan Area Renewal Operational Plan	Agreed and in need of resource

No	Action <b>SOCIAL &amp; ECONOMIC Jobs, Training &amp; Enterprise</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE24	Build upon existing services delivering locally accessible training and access to employment support by developing a Strategy and Action Plan to audit skills gaps, map existing training and employment related services and develop further accredited and non accredited training opportunities and employment related provisions targeted at residents living in priority neighbourhoods.	Social and Economic Theme Group chair: Kate Lee East District Adult Education manager: Sue Wyatt  <b>WEETC: Kate Lee</b> <b>Education: Brain Parker</b>	South East Advice Network: Willenhall Employment and Education Training Centre (WEETC), West District Adult Education Service, Community Based Economic Development (C-BED), Whitefriars Training, On Line Centres <hr/> CDD: Area Renewal, Regeneration Services Coventry & Warwickshire Cooperative Development Agency (CWEDA) Ernesford Grange School and Community College, Connexions	CCP: Learning and Training CP: Maintain and develop excellent education in our city	Education and Libraries Directorate Plan Training and learning Strategy Adult Learning Plans	Agreed and resourced

No	Action <b>SOCIAL &amp; ECONOMIC Jobs, Training &amp; Enterprise</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE25	Work in partnership with the John White Community Centre Project committee to develop and locate jobs and training services at the Centre	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern  <b>CDD Martin Bullock</b>	John White CC Committee, CBED Partnership	CCP: Learning and Training CP: Maintain and develop excellent education in our city	John White Centre Business Plan Education and Libraries Directorate Plan Training and learning Strategy Adult Learning Plans	Agreed and in need of resource
SE26	Encourage and support existing and emerging social enterprise initiated by local people and community organisations	C-BED: Polly Dickinson & Tansey Redfern  <b>CDD: Martin Bullock</b>	CBED Partnership	CCP: Jobs and our Local Community CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success Regeneration Strategy	Agreed and resourced
SE27	Sustain and develop the Job Brokerage Service	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern  <b>WEETC: Kate Lee CDD: Martin Bullock</b>	WEETC CBED	CCP: Jobs and our Local Economy CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success Job Centre Plus Business Plan	Agreed and resourced

No	Action <b>SOCIAL &amp; ECONOMIC Jobs, Training &amp; Enterprise</b>	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE28	Identify barriers to employment in the area and develop a strategy and referral system to tackle problems, such as developing pathways to employment support and referral services targeted at women, older people, young people, people with disabilities and refugees	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern  <b>WEETC: Kate Lee</b> <b>CDD: Martin Bullock</b>	South East Advice Network C-Bed Education Service Job Centre Plus	CCP: Jobs and our Local Economy CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success Job Centre Plus Business Plan	Agreed and in need of resource
SE29	Identify and implement action to increase access to the Recruitment Network service, linking people to jobs	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern  <b>WEETC: Kate Lee</b> <b>CDD: Martin Bullock</b>	South East Advice Network WEETC Job Centre Plus	CCP: Jobs and our Local Economy CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success Job Centre Plus Business Plan	Agreed and resourced
SE30	Sustain and further develop financial and benefits advice services provided by Willenhall Advice Centre for residents of Binley and Ernesford Grange	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern  <b>WEETC: Kate Lee</b> <b>CDD: Martin Bullock</b>	Willenhall Advice Centre: Kate Lee	CCP: Jobs and our Local Economy CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success	Agreed and resourced to March 2005
SE31	Promote access to, and encourage more residents to use the banking services provided by the local Credit Union	C-BED Tansey Redfern  <b>WEETC: Kate Lee</b>	Willenhall Advice Centre: Kate Lee	CCP: Jobs and our Local Economy CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success	Agreed and resourced

No	Action ENVIRONMENT	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN 1	Work in partnership to assess feasibility of establishing a community minibus scheme for use by local people and community organisations that provides access to neighbourhood training, advice, health and community services provided at priority neighbourhood venues across the South East area	CBED: Polly Dickinson & Tansey Redfern Area Renewal: Richard Middleton  <b>CDD Martin Bullock</b>	CBED Area Renewal	CCP: Transport CP: Narrow the gap between our most deprived communities and the better off	Local Transport Plan	Under investigation
EN 2	Conduct a road traffic impact assessment and pedestrian safety audit and take appropriate action to create safer road ways at A: Bredon Avenue and B: Willenhall Lane	Area Renewal: Vivien Browne & Richard Middleton  <b>CDD: Martin Bullock</b>	CDD: Traffic Management Team	CCP: Transport CP: Achieve the goals of local neighbourhoods and improve the city centre	Local Transport Plan	A: Agreed and in need of resource  B: Agreed and resourced
EN 3	Work with the community to support resident led clean up events and develop a public awareness programme, and if necessary, enforcement action, to reduce littering and dog foul in streets and public areas	Area Services Officer: Maureen Metcalf  <b>City Services: Stephen Pickering Shirley Young Mick Green</b>	City Services CDD/Culture & Leisure Whitefriars	CCP: Environment CP: Radically improve social services, housing benefits and street services	Street Cleaning Action Plan Area Services Plan	Agreed and resourced
EN 4	Tackle vermin infestation and fly tipping by undertaking a series of environmental clean ups at specified sites. Develop a public awareness programme and use enforcement action to lessen fly tipping in future	Area Services Officer: Maureen Metcalf  <b>City Services Stephen Pickering Shirley Young Mick Green</b>	City Services Whitefriars Environment Agency Clean Streets	CCP: Environment CP: Radically improve social services, housing benefits and street services	Street Cleaning Action Plan Area Services Plan	Agreed and resourced

No	Action ENVIRONMENT	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN 5	Work in partnership to support and deliver environmental awareness educational projects and initiatives at local schools, such as the ENCAMS 'Tidy Schools' programme	Area Services Officer: Maureen Metcalf  <b>City Services Stephen Pickering Mick Green</b>	City Services Education/Schools City Development	CCP: Environment CP: Maintain and develop excellent education in our city	Vibrant City Centre and Flourishing Neighbourhoods Plan	Agreed and resourced
EN6	Bring streets and other communal areas up to an acceptable level of cleanliness, improve maintenance and establish a Street Link Scheme to engage local residents in monitoring delivery of street services	Area Services Officer: Maureen Metcalf  <b>City Services Stephen Pickering Whitefriars Eamon Lynch</b>	City Services Clean Streets Whitefriars	CCP: Environment CP: Radically improve social services, housing benefits and street services	Street Cleaning Action Plan Area Services Plan Whitefriars Business Plan	Agreed and resourced
EN7	Provide information to residents about street cleaning and other environmental services and encourage them to register comments and concerns about Council services	Area Services Officer Maureen Metcalf <b>City Services Stephen Pickering Alex Brown</b>	City Services Advice Centre	CCP: Environment CP: Modernise the Council to meet the changing needs of our customers	Best Value Performance Plan	Agreed and resourced
EN8	Audit existing street bin provision and install replacement and/or new bins where required	Area Services Officer: Maureen Metcalf  <b>City Services Stephen Pickering Shirley Young</b>	City Services	CCP: Environment CP: Radically improve social services, housing benefits and street services	Street Cleaning Action Plan Area Services Plan	Agreed, resourced and in progress
EN9	Develop action to locate resource and install robust, weather proof fencing on public walkways and other areas at the Four Closes, Ernesford Grange	Area Renewal: Richard Middleton <b>CDD Martin Bullock Whitefriars: Eamon Lynch</b>	Area Renewal Whitefriars	CCP: Environment CP: Achieve the goals of local neighbourhoods and improve the city centre	Vibrant City Centre and Flourishing Neighbourhoods Plan Whitefriars Business Plan	Under investigation

No	Action ENVIRONMENT	ACSE Lead/Link & Strategic Partner	Lead Agency/ies	Link Coventry Community Plan/CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN10	In collaboration with local residents and community groups, support environmental enhancement projects such as litter picks, bulb planting and best kept garden and window box competitions	Whitefriars: Terry Rollings Area Renewal Officer: Richard Middleton City Services: Maureen Metcalf  <b>CDD: Martin Bullock</b>	Area Renewal Whitefriars City Services: Environmental Services Four Closes Task Team Local schools	CCP: Environment CP: Achieve the goals of local neighbourhoods and improve the city centre	Vibrant City Centre and Flourishing Neighbourhoods Plan Whitefriars Business Plan	Under investigation
EN11	Regularly cut back shrubbery and crown trees situated by roads and walk ways	Area Services Officer: Maureen Metcalf <b>City Services: Stephen Pickering</b> <b>Whitefriars: Eamon Lynch</b>	City Services Whitefriars City Development	CCP: Environment CP: Achieve the goals of local neighbourhoods and improve the city centre	Vibrant City Centre and Flourishing Neighbourhoods Plan Whitefriars Business Plan	Agreed and in need of resource
EN12	Assess feasibility and develop action to support residents to refurbish garden fencing at properties at the Four Closes, Ernesford Grange	Whitefriars: Terry Rollings  <b>Whitefriars: Eamon Lynch</b>	Whitefriars	CCP: Housing CP: Work in partnership to deliver the Coventry Community Plan	Whitefriars Business Plan Vibrant City Centre and Flourishing Neighbourhoods Plan	Agreed and in need of resource
EN13	Undertake an audit of streets and walkways leading to local public amenities and assess if routes are accessible by wheelchair users. If not, develop a plan and action to implement improvements	Area Renewal Officer Richard Middleton  <b>CDD: Martin Bullock</b>	City Development Area Renewal Traffic Management	CCP: Transport CP: Work in partnership to deliver the Coventry Community Plan	Disability Equality Policy	Agreed and in need of resource

## APPENDIX 2

### FOUR CLOSES ACTION PLAN (comprises part of Binley Village and Ernesford Grange Neighbourhood Plan)

Key: EN – Environment, H – Health, CS – Crime & Safety, SE – Social & Economic

KT – CCP Key Theme, CO – Coventry City Council Corporate Plan Objective, PSA – Public Service Agreement Target

No	Action ENVIRONMENT	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN1	Tackle vermin infestation & fly tipping by undertaking a series of environmental clean ups at specified sites. Develop a public awareness programme and use enforcement action to reduce fly tipping in future	Area Services Officer: M Metcalf <b>City Services:</b> <b>Stephen Pickering</b> <b>Shirley Young</b> <b>Mick Green</b>	City Services Whitefriars Environment Agency Clean Streets	CCP: Environment  CP: Radically improve social services, housing benefit and street services	Street Cleaning Action Plan Area Services Plan	Agreed & resourced
EN2	Take action to reduce the numbers of abandoned vehicles by raising public awareness of how to report incidences and by instigating prompt action to initiate enforcement procedures against registered owners	Area Services Officer: M Metcalf <b>City Services:</b> <b>Stephen Pickering</b> <b>Shirley Young</b> <b>West Midlands Police: Chris Duffield</b>	City Services West Midlands Police West Midlands Fire Service Whitefriars Focus	CCP: Environment  CP: Radically improve social services, housing benefit and street services	CCC Waste Recycling Philosophy West Midlands Policing Plan Whitefriars Business Plan	Agreed & resourced
EN3	Work with the community to support clean up events and develop a public environmental awareness campaign, and if necessary, enforcement action, to lessen littering and dog foul	Area Services Officer: M Metcalf <b>City Services:</b> <b>Stephen Pickering</b> <b>Shirley Young</b> <b>Mick Green</b>	City Services Environmental Services Clean Streets Whitefriars	CCP: Environment  CP: Radically improve social services, housing benefit and street services	Street Cleaning Action Plan Area Services Plan	Agreed & resourced
EN4	Investigate feasibility of developing a pilot domestic bulk waste removal project, to involve introducing a resident voucher scheme	Area Services Officer: M Metcalf <b>City Services:</b> <b>Stephen Pickering</b> <b>Shirley Young</b>	City Services Environmental Services Clean Streets Whitefriars Focus	CCP: Environment  CP Radically improve social services, housing benefit and street services	Street Cleaning Action Plan Area Services Plan	Under investigation

## Binley Village and Ernesford Grange Neighbourhood Plan

Key: EN – Environment, KT – CCP Key Theme, CO – Coventry City Council Corporate Plan Objective, PSA – Public Service Agreement Target

No	Action ENVIRONMENT	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN5	Work in partnership to support and deliver environmental awareness projects and initiatives in schools, such as the ENCAMS 'Tidy Schools' programme	Area Services Officer: Maureen Metcalf <b>City Services:</b> <b>Stephen Pickering</b> <b>Mick Green</b>	City Services Education Local Schools City Development Directorate – Area Renewal	CCP: Environment  CP: Maintain and develop excellent education in our city	Vibrant City Centre & Flourishing Neighbourhoods Plan	Agreed & resourced
EN6	Bring streets and other communal areas up to an acceptable level of cleanliness, improve maintenance and establish a Street Link Scheme to engage local people in monitoring delivery of street services	Area Services Officer: Maureen Metcalf/ <b>City Services:</b> <b>Stephen Pickering</b> <b>Shirley Young</b> <b>Whitefriars</b> <b>Eamon Lynch</b>	City Services Clean Streets Whitefriars Focus	CCP: Environment  CP: Radically improve social services, housing benefits and street services	Street Cleaning Action Plan Area Services Plan Whitefriars Business Plan	Agreed, resourced and in need of further resource
EN7	Increase resident awareness and usage of the white goods recycling service	Area Services Officer Maureen Metcalf Area Renewal Richard Middleton/ <b>City Services</b> <b>Stephen Pickering</b> <b>Shirley Young</b> <b>CDD Martin Bullock</b>	City Services Waste Management City Development Area Renewal	CCP: Environment  CP: Radically improve social services, housing benefits and street services	Waste Recycling Plan	Under investigation
EN8	Take a rapid response approach to the removal of offensively worded, and specifically, racist graffiti and take concerted action to prosecute those who graffiti. Provide graffiti removal packs to the public	Area Services Officer Maureen Metcalf/Community Safety Officer Beverley Massey <b>City Services</b> <b>Stephen Pickering</b> <b>Whitefriars Eamon Lynch</b>	City Services Whitefriars Youth Justice Team West Midlands Police Community Safety Team	CCP: Community Safety  CP: Reduce crime and fear of crime	Community Safety Strategy Whitefriars Business Plan Social Cohesion Strategy	Agreed & resourced

## Binley Village and Ernesford Grange Neighbourhood Plan

Key: EN – Environment, KT – CCP Key Theme, CO – Coventry City Council Corporate Plan Objective, PSA – Public Service Agreement Target

No	Action ENVIRONMENT	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN9	Provide information to residents about street cleaning and other environmental services and encourage them to register comments and concerns about Council services	Area Services Officer Maureen Metcalf/ <b>City Services</b> <b>Stephen Pickering</b> <b>Alex Brown</b> <b>Shirley Young</b>	City Services Advice Centre	CP: Modernise the Council to meet the changing needs of our customers	Best Value Performance Plan	Agreed & resourced
EN10	Audit existing street bin provision and install replacement and/or new bins where required	Area Services Officer Maureen Metcalf <b>City Services</b> <b>Stephen Pickering</b> <b>Shirley Young</b>	City Services	CCP: Environment CP: Radically improve social services, housing benefits and street services	Street Cleaning Action Plan	Agreed & resourced
EN11	Regularly cut back shrubbery and crown trees situated by roads and walkways	Area Services Officer Maureen Metcalf <b>City Services</b> <b>Stephen Pickering</b> <b>Whitefriars Eamon Lynch</b>	City Services Whitefriars English Landscapes	CCP: Environment CP: Radically improve social services, housing benefits and street services	Street Cleaning Action Plan Whitefriars Neighbourhood Improvement Plan	Agreed and resourced and in need of further resource
EN12	Develop action to source, resource and install robust, weather proof fencing on public walkways and communal areas at the Four Closes	Whitefriars: Terry Rollings Area Renewal Officer, Richard Middleton  <b>Whitefriars:</b> <b>Eamon Lynch</b> <b>CDD Martin</b> <b>Bullock</b>	Whitefriars City Development: Area Renewal City Services	CCP: Environment CP: Narrow the gap between our most deprived communities and the better off	Whitefriars Business Plan Liveability Programme Vibrant City Centre and Flourishing Neighbourhoods Plan	Agreed and in need of resource

No	Action ENVIRONMENT	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN13	Initiate a best kept garden and window box scheme and award	Area Services Officer Maureen Metcalf/ Area Renewal Officer, Richard Middleton  <b>Whitefriars: Eamon Lynch CDD Martin Bullock</b>	Whitefriars City Development: Area Renewal City Services	CCP: Environment CP: Narrow the gap between our most deprived communities and the better off	Whitefriars Business Plan Liveability Programme Vibrant City Centre and Flourishing Neighbourhoods Plan	Agreed and in need of resource
EN14	Consult with residents and develop a Neighbourhood Identity Programme, including design of a neighbourhood logo and development of a street signage programme	Whitefriars: Terry Rollings/Area Renewal Officer, Richard Middleton <b>Whitefriars: Eamon Lynch CDD Martin Bullock</b>	Whitefriars City Development: Area Renewal City Services	CCP: Environment CP: Narrow the gap between our most deprived communities and the better off	Whitefriars Business Plan Liveability Programme Vibrant City Centre and Flourishing Neighbourhoods Plan	Agreed and in need of resource

No	Action ENVIRONMENT: HOUSING	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
EN15	Sustain the Whitefriars Home Improvement Programme	Whitefriars: Terry Rollings  <b>Whitefriars: Eamon Lynch</b>	Whitefriars South	CCP: Housing CP: work in partnership to deliver the Community Plan	Whitefriars Business Plan	Agreed and resourced and in progress
EN16	Encourage resident involvement in the Neighbourhood Improvement Scheme	Whitefriars: Terry Rollings  <b>Whitefriars: Eamon Lynch</b>	Whitefriars South Area Co-ordination	CCP: Housing CP: work in partnership to deliver the Community Plan	Whitefriars Business Plan	Agreed and in need of resource

No	Action CRIME & SAFETY	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
CS1	Revise and develop a South East Crime Reduction Strategy and Action Plan to tackle crime and the fear of crime	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP: Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and fear of crime	West Midlands Policing Plan Crime Reduction Strategy	Agreed and resourced
CS2	Sustain action to build community confidence and ability to report crime and nuisance	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP: Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and fear of crime	West Midlands Policing Plan Crime Reduction Strategy	Agreed and resourced
CS3	Reduce domestic burglary and repeat burglary by identifying vulnerable properties and providing home security advice and equipment	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP: Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and fear of crime	West Midlands Policing Plan Crime Reduction Strategy	Agreed and resourced
CS4	Work with residents to establish Neighbourhood Watch Schemes	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP Chris Duffield</b>	West Midlands Police: Community Safety Bureau, Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and fear of crime	West Midlands Policing Plan Crime Reduction Strategy	Agreed and resourced

No	Action CRIME & SAFETY	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
CS5	Sustain the provision of Neighbourhood Wardens in the neighbourhood	West Midlands Police: Inspector Andy Roughton Community Safety Officer: Beverley Massey  <b>WMP Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and fear of Crime	West Midlands Policing Plan Crime Reduction Strategy	Agreed and resourced
CS6	Promote public awareness of support services and reporting centres for victims of domestic violence	CSO: Beverley Massey  <b>Area Coordinator WMP Chris Duffield</b>	West Midlands Police Community Safety Team Whitefriars Community Safety Theme Group	CCP: Community Safety CP: Reduce Crime and fear of Crime	Crime and Disorder Reduction Strategy	Agreed and resourced
CS7	Support and resource multi agency and community led diversionary schemes for children and young people	CSO: Beverley Massey  <b>Area Coordinator WMP Chris Duffield</b>	West Midlands Police Community Safety Team Community Safety Theme Group Young People's Group	CCP: Community Safety CP: Reduce Crime and fear of Crime	Crime and Disorder Reduction Strategy	Agreed and resourced
CS8	Develop the Safer Estates function and implement action identified in the Crime Reduction Strategy Action Plan to design out crime	CSO Beverley Massey Insp. Andy Roughton  <b>WMP Chris Duffield Whitefriars Eamon Lynch</b>	West Midlands Police Community Safety Team Whitefriars	CCP: Community Safety CP: Reduce Crime and fear of Crime	Crime and Disorder Reduction Strategy	Agreed and resourced

No	Action HEALTH	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
H1	Using existing data, map health needs and develop a Strategy and a tailored to need South East Health Action Plan to tackle health inequality	ACSE – HAG lead, see below <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Area Co-ordination Health Action Group (HAG)	CCP: Health and Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT Tackling Health Inequalities Strategy	Agreed & Resourced
H2	Develop a strategy and action to increase residents participation in Patient Panel's and the Health Action Group	ACSE – HAG lead, see below <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Area Co-ordination Health Action Group (HAG)	CCP: Health and Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT Tackling Health Inequalities Strategy	Agreed & Resourced
H3	Support community based initiatives and programmes that increase well being and prevent ill health	ACSE – HAG lead, see below <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Area Co-ordination Health Action Group (HAG)	CCP: Health and Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT Tackling Health Inequalities Strategy	Agreed & Resourced
H4	Improve neighbourhood access to health services and facilities	ACSE – HAG lead, see below <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust Area Co-ordination Health Action Group (HAG)	CCP: Health and Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT Tackling Health Inequalities Strategy	Agreed & Resourced
H5	Tackle food poverty by further developing the community nutritional plan	ACSE – HAG lead, see below/Community Nutritionist: Dawn Swan <b>PCT Locality Manager Gerry Murphy</b>	Primary Care Trust HAG <b>Health Development</b>	CCP: Health and Wellbeing CP: Narrow the gap between our most deprived communities and the better off	Coventry PCT Tackling Health Inequalities Strategy	Agreed & Resourced

No	Action JOBS, TRAINING & ECONOMY	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE1	Build upon existing services delivering locally accessible training and access to employment support by developing a Strategy and Action Plan to audit skills gaps, map existing training and employment related services and develop further accredited and non accredited training opportunities and employment related provisions targeted at residents living in priority neighbourhoods.	WEETC: Kate Lee East District Adult Education manager: Sue Wyatt  <b>WEETC: Kate Lee Education: Brain Parker</b>	South East Advice Network: Willenhall Employment and Education Training Centre (WEETC), West District Adult Education Service, Community Based Economic Development (C-BED), Whitefriars Training, On Line Centres <hr/> CDD: Area Renewal, Coventry & Warwickshire Cooperative Development Agency (CWEDA) Ernesford Grange School and Community College, Connexions	CCP: Learning and Training  CP: Maintain and develop excellent Education on our city	Education and Libraries Directorate Plan Training and Learning Strategy Adult Learning Plans	Agreed and resourced
SE2	Work in partnership with the John White Community Centre Project committee to develop and locate jobs and training services at the Centre	Adult Education: Sue Wyatt, WEETC Kate Lee CBED: Polly Dickinson & Tansey Redfern  <b>CDD Martin Bullock Education: Brian Parker</b>	John White CC Committee, CBED Partnership	CCP: Learning and Training  CP: Maintain and develop excellent Education on our city	Education and Libraries Directorate Plan Training and Learning Strategy Adult Learning Plans	Agreed and in need of resource
SE3	Encourage and support existing and emerging social enterprise initiated by local people and community organisations	C-BED: Polly Dickinson & Tansey Redfern  <b>CDD: Martin Bullock</b>	CBED Partnership	CCP: Jobs and our Local Community CP: Narrow the gap between our most deprived communities and the better off	Bridges to success Regeneration Strategy	Agreed and resourced

No	Action JOBS, TRAINING & ECONOMY	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE4	Sustain and further develop financial and benefits advice services provided by Willenhall Advice Centre for residents of Binley and Ernesford Grange	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern <b>WEETC: Kate Lee</b> <b>CDD: Martin Bullock</b>	Willenhall Advice Centre: Kate Lee	CCP: Jobs and our Local Community CP; Narrow the gap between our most deprived communities and the better off	Bridges to Success Regeneration Strategy	Agreed and resourced to March 2005
SE5	Promote access to, and encourage more residents to use the banking services provided by the local Credit Union	CBED Tansey Redfern <b>WEETC: Kate Lee</b>	Willenhall Advice Centre: Kate Lee	CCP: Jobs and our Local Community CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success, Regeneration Strategy	Agreed and resourced
SE6	Identify barriers to employment in the area and develop a strategy and referral system to tackle problems, such as developing pathways to employment support and referral services targeted at women, older people, young people, people with disabilities and refugees	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern <b>WEETC: Kate Lee</b> <b>CDD: Martin Bullock</b>	South East Advice Network?	CCP: Jobs and our Local Community CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success , Regeneration Strategy	Agreed and resourced
SE7	Identify and implement action to increase access to the Recruitment Network service, linking people to jobs	Social and Economic Theme Group chair: Kate Lee CBED: Polly Dickinson & Tansey Redfern <b>WEETC: Kate Lee</b> <b>CDD: Martin Bullock</b>	WEETC Job Centre Plus	CCP: Jobs and our Local Community CP: Narrow the gap between our most deprived communities and the better off	Bridges to Success, Regeneration Strategy	Agreed and resourced

No	Action <b>JOB</b> S, TRAINING & <b>ECONOMY</b>	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE8	Sustain support and increase resident participation in ITC skills training	Adult Education: Sue Wyatt WEETC: Kate Lee <b>Education: Brian Parker</b>	South East Advice Network	CCP: Learning and Training CP: Maintain and develop Excellent Education in our City	Education Libraries Directorate Plan Training and Learning Strategy Adult Learning Plans	Agreed and resourced

No	Action <b>YOUNG PEOPLE</b>	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE9	Develop and deliver a programme of personal and social education in collaboration with young people	East District Youth Service Manager: Howard Day <b>Education Brian Parker</b>	East District Youth Service Young Peoples Sub Group Culture and Leisure Service Community Safety Team	CCP Learning and Training CP: Maintain and develop Excellent Education in our City	Education and Libraries Directorate Plan Coventry Youth Service Annual Plan Area Co-ordination Operational Plan	Agreed and resourced
SE10	Assess feasibility of establishing a multi agency and community led building resource at the Four Closes	Area Co-ordinator Area Renewal Richard Middleton <b>CDD Martin Bullock</b> <b>Education Brian Parker</b>	Area Co-ordination Property Assets Youth Service YMCA South East Warden Scheme	CCP Learning and Training CP: Maintain and develop Excellent Education in our City	Education and Libraries Directorate Plan	Under Investigation
SE11	Initiate a programme leisure, arts and sports activity geared at young people and increase delivery of sports at the Five Aside Pitch	Area Co-ordinator Area Renewal Richard Middleton <b>CDD Martin Bullock</b>	CDD Culture and Leisure/Sports Development Community Safety Team Young Peoples Sub Group	CCP: Learning and Training CP: Maintain and develop Excellent Education in our City	Education and Libraries Directorate Plan Culture and Leisure Strategy Coventry Youth Service Annual Plan	Under Investigation

No	Action YOUNG PEOPLE	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE12	Provide access to sexual health and substance awareness services	East District Youth Service Manager Howard Day <b>Education Brian Parker</b> <b>PCT Gerry Murphy</b>	East District Youth Service Primary Care Trust Young Peoples Sub Group Community Safety Team Discovery, Shadow, Drug and Alcohol Drug Team, Connexions, Teenage Pregnancy Strategy Team	CCP: Health and Well Being CP: Maintain and develop Excellent Education in our City	PCT: Coventry Tackling Health Inequalities Plan Teenage Pregnancy Strategy Coventry Youth Service Annual Plan	Agreed and Resourced
SE13	Encourage and support young people led projects and training by providing access to SRB5 Youth Block Grant	Area Co-ordinator <b>Education Brian Parker</b>	East District Youth Service Area Co-ordination Young Peoples Sub Group	CCP: Learning and Training CP: Maintain and develop Excellent Education in our City	Education and Libraries Directorate Plan Coventry Youth Service Annual Plan Area Co-ordination Operational Plan	Agreed and Resourced
SE14	Ensure young people's voices are heard by supporting development of a local youth forum and provide access to the City Youth Council and other participation opportunities such as the South East Area Forum	East District Service Youth Manager Howard Day <b>Education Brian Parker</b>	Youth Service Democracy Project Young Peoples Sub Group	CCP: Learning and Training CP: Maintain and develop Excellent Education in our City	Education and Libraries Directorate Plan Coventry Youth Service Annual Plan	Agreed and Resourced
SE15	Provide careers advice and career development support with young people by ensuring access to the Connexions Service	East District Service Youth Manager Howard Day <b>Education Brian Parker</b> <b>WEETC Kate Lee</b>	Youth Service Connexions WEETC Schools	CCP: Learning and Training CP: Maintain and develop Excellent Education in our City	Education and Libraries Directorate Plan Connexions Business Plan Coventry Youth Service Annual Plan	Agreed and Resourced

No	Action COMMUNITIES & ENGAGEMENT	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE16	Support resident engagement in the Four Closes Community Task Team and develop a concerted capacity building strategy and action plan to lift resident engagement in shaping service delivery and renewal	Area Co-ordinator Whitefriars Terry Rollings <b>Whitefriars Eamon Lynch</b> <b>Area Co-ordination</b>	Whitefriars Area Co-ordination Area Renewal City Services Youth Service South East Ward Scheme	CCP: Equalities and Communities CP: Work in partnership to deliver the Coventry Community Plan	Area Co-ordination Operational Plan Whitefriars Business Plan	Agreed and Resourced
SE17	Support the development of active resident involvement in Whitefriars customer involvement initiatives and opportunities	Area Co-ordinator Whitefriars Terry Rollings <b>Whitefriars Eamon Lynch</b>	Whitefriars Area Co-ordination Four Closes Task Team	CCP: Housing CP: Work in partnership to deliver the Coventry Community Plan	Whitefriars Business Plan Whitefriars Customer Involvement Strategy Area Co-ordination Operational Plan	Agreed and Resourced
SE18	Support resident engagement in shaping programme planning and service delivery at the John White's Centre	Area Co-ordinator JWCC Project Manager Cathie Birtha <b>Area Co-ordination</b>	John White Community Centre Area Co-ordination John White CC Officer Support Group Four Closes Task Team	CCP: Equalities and Communities CP: Achieve the goals of local neighbourhoods and improve the city centre	Area Co-ordination Operational Plan	Agreed and Resourced
SE19	Work in partnership with residents to support community led activity	Area Co-ordinator <b>Area Co-ordination</b>	Area Co-ordination Four Closes Task Team WEETC Coventry Voluntary Services Council Coventry Partnership Adult Education Service	CCP: Equalities and Communities CP: Work in partnership to deliver the Coventry Community Plan	Area Co-ordination Operational Plan	Agreed and Resourced

No	Action COMMUNITIES & ENGAGEMENT	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE20	Assess feasibility of establishing a One Stop Shop service at the Four Closes	Area Co-ordinator <b>Area Co-ordination</b>	Area Co-ordination Four Closes Task Team Youth Service	CCP: Equalities and Communities CP: Modernise the Council to meet the changing needs of our customers	Area Co-ordination Operational Plan	Under investigation
SE21	Improve communication to residents about service provision in their area	Area Co-ordinator <b>Area Co-ordination</b>	Area Co-ordination Four Closes Task Team	CCP: Equalities and Communities CP: Modernise the Council to meet the changing needs of our customers	Area Co-ordination Operational Plan	Agreed and Resourced

No	Action CHILDREN & FAMILIES	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE22	Sustain and increase access to parenting skills support	East District Children and Families Manager Chris Ashton <b>Education Brian Parker</b> <b>Social Services Allen Torrance</b>	Children and Families Service Social Services Area Co-ordination	CCP: Learning and training CP: Maintain and develop excellent education in our City	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan Area Co-ordination Operational Plan	Agreed and in need of resource

No	Action CHILDREN & FAMILIES	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE23	Develop, resource and deliver parenting teenager courses	East District Children and Families Manager Chris Ashton <b>Education Brian Parker</b> <b>Social Services Allen Torrance</b>	Children and Families Service Social Services Area Co-ordination	CCP: Learning and training CP: Maintain and develop excellent education in our City	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan Area Co-ordination Operational Plan	Agreed and in need of resource
SE24	Encourage parental led training, projects and activities geared at family support	East District Children and Families Manager Chris Ashton <b>Education Brian Parker</b>	Children and Families Service Area Co-ordination East Voluntary Sector Forum YMCA Sure Start Family Partnership	CCP: Learning and training CP: Maintain and develop excellent education in our City	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Families Service Plan Culture and Leisure Strategy	Agreed and in need of resource
SE25	Provide access to the Junior Warden Scheme	Area Co-ordinator <b>Area Co-ordination</b>	Area Co-ordination South East Warden Scheme Four Closes Task Team	CCP: Learning and training CP: Maintain and develop excellent education in our City	Crime and Disorder Reduction strategy Education and Libraries Directorate Plan	Agreed and Resourced

No	Action CHILDREN & FAMILIES	Lead/Link & Strategic Partner	Lead Agencies	Link Coventry Community Plan/ CCC Corporate Plan	Links Other Plans/ PSA Targets	Status
SE26	Ensure children are actively consulted and involved and are provided opportunity to shape service delivery that affects their lives and community	East District Children and Families Manager Chris Ashton <b>Education Brian Parker</b> <b>Social Services Allen Torrance</b>	Children and Families Service Social Services Area Co-ordination Four Closes Task Team	CCP: Equalities and Communities CP: Work in partnership to deliver the community plan	Education and Libraries Directorate Plan Early Years Development and Childcare Plan Children and Family Service Plan Area Co-ordination Operational Plan	Agreed and in need of resource

Appendix 1

Neighbourhood Renewal Data:

How Binley Village and Ernesford Grange Compares to City Averages

<b>SOUTH EAST AREA – PRIORITY NEIGHBOURHOOD PERFORMANCE MANAGEMENT DATA (Extract)</b>		
<b><u>OUTCOMES</u></b>	<b><u>CITY AVERAGE</u></b>	<b><u>Binley Village &amp; Ernesford Grange</u></b>
<b>EDUCATION</b>		
% of pupils obtaining level 4+ in literacy at Key Stage 2 (2001/02)	72.0%	62.0%
% of pupils obtaining level 4+ in numeracy at Key Stage 2 (2001/02)	71.0%	64.0%
% of pupils obtaining five or more GCSEs at grade A* to C (2001/02)	43.0%	26.0%
% of pupils obtaining five or more GCSEs at grade A* to G (2001/02)	85.7%	80.6%
% of pupils obtaining one or more GCSEs at grade A*-G (2001/02)	92.6%	88.9%
% of pupils obtaining at least one recognised qualification (2001/02)	95.0%	94.0%
<b>HEALTH</b>		
Conception rate per 1000 females aged 15 to 17 (1999-2001)	56.50	68.00
Mean age of death in Coventry/Mean age of death in UK - Male (2000-2002)	72.50	71.20
Mean age of death in Coventry/Mean age of death in UK - Female (2000-2002)	77.50	74.50
<b>CRIME</b>		
Domestic Burglary incidents per 1000 Households Q1 2003/04	5.8	4.5
Vehicle crime incidents per 1000 population - Q1 2003/04	6.0	5.6
<b>POVERTY</b>		
% of occupied households claiming income tax related Council Tax Benefit (August 2003)	16.1%	25.4%
% of households with incomes below £5,000 (June 2003)	6.7%	7.3%
% of households with incomes below £10,000 (June 2003)	20.2%	22.2%
<b>HOUSING &amp; ENVIRONMENT</b>		
% of properties that are empty (August 2003)	3.2%	1.6%

Prepared by Coventry City Council Research and Strategy Team, October 2003